



## - WARRANTY STATEMENT –

Jan 2025

YHI POWER PTY LTD (YHI), the distributor of CSB Energy Technology Co., Ltd. in Australia, will provide the following limited warranty to the original purchaser subject to the terms and conditions stated herein. The guarantee that comes with our goods is bound by Australian Consumer Law.

### **The warranty is subject to the following conditions:**

1. This warranty applies only to the original purchaser of the equipment and is non-transferable. The warranty period starts from the date of the original invoice.
2. Warranty claims for full replacement must be made three (3) months from failure.
3. The Product must have been installed, charged, discharged, stored, used and maintained in accordance with YHI's current printed instructions and the specifications.
4. The Warranty Period for any product which has been installed in an environment where the temperature exceeds 25°C (77°F) shall be proportionately reduced by fifty percent (50%) for every 10°C increase in temperature above 25°C. Operation or storage of the product for any length of time in an environment having a temperature above 40°C will void the Warranty.
5. The battery should be maintained properly during operation in conjunction with a temperature compensation current limited, constant voltage charger according to CSB's published instructions/specification online.
6. The Warranty shall be void for any Product to the extent that the depth and number of discharges exceed any of the following:
  - a) 185 Cycles during the Warranty Period with a 30% discharge depth
  - b) 150 Cycles during the Warranty Period with a 50% discharge depth
  - c) 80 Cycles during the Warranty Period with a 100% discharge depth
7. A Product will not be considered defective or nonconforming if it has delivered at least sixty percent (60%) of its rated capacity during the Warranty period.
8. The Product has not been subjected to misuse, abuse, or physical damage.
9. This warranty does not cover any physical damage due to nature or man, which stresses the battery

beyond design limits, and is void if manufacturing date codes are destroyed.

10. Space between battery layouts must be sufficient, or a heat dissipation device will be required for the system connected to the battery. In addition, the battery charge system must include temperature compensation.
11. The warranty claimer has promptly notified YHI of any defects or nonconformities and cooperated with YHI by making the Product available for assessment and/or repair by YHI.
12. Upon request of YHI, the Product believed to be defective or nonconforming shall have promptly been returned to YHI's nominated address .
13. The claimer must request and receive from YHI a Return Material Authorization (RMA) for any Product return believed to be defective or nonconforming prior to returning such Product to YHI. The claimer is responsible for any cost incurred in returning material and for secure packing.
14. The Warranty shall be rendered void if the Product is serviced by any party other than a representative from YHI's authorized Service Centers or a party which Customer's Service Department has pre-approved in writing or if Product has not been serviced per CSB or YHI's instructions.
15. YHI makes no warranty and shall have no obligation for any damage to the Product caused by or resulting from abuse, misuse, neglect or any unauthorized repairs, maintenance, alterations of the Product, fire, freezing or any act of God.
16. The warranty will be void if a UPS application designed battery is used in a non-UPS stand by application and there is no generator supporting in the battery installation environment.
17. Maintenance and operation logs are to be maintained as per operating instructions. Such records are made available for inspection by YHI. Any claim must be accompanied by a reference number, such as Purchase Order, Invoice and/or Warranty tracking number.
18. When returning or replacing products under warranty due to defects or nonconformance, the buyer bears all associated costs, which includes but not limited to the cost related installation, secure packaging for freight charges, and travel expenses for CSB Energy Technology/YHI representatives.
19. The warranty for CSB batteries is applicable only within Australia. Customers intending to export CSB batteries outside of Australia must notify YHI prior to placing a purchase order (PO) to clarify the warranty terms. Failure to notify YHI of such exports may result in the warranty being voided for those batteries shipped overseas.
20. During storage for any time, the recommended supplementary battery charging requirements are set forth below:

### **Supplementary Charging Requirements**

During storage, carry out supplementary charging according to the instructions shown in the following table. Please be aware that battery capacity might not recover 100% after one supplementary charge.

In such a case, it should be repeated until the capacity is fully recovered before use.

Storage temperature	Recommended supplementary charge interval	Supplementary charging methods
Lower than 25°C (77°F)	Each 6 months	16 to 24 hours with a constant voltage of 2.275 V/cell.
25 - 30°C (77 - 86°F)	Each 3 months	5 to 8 hours with a constant voltage of 2.45V/cell.
Over 30°C (86°F)	Storage to be avoided	5 to 8 hours with a constant voltage of 2.45 V/cell.

The preceding paragraphs set forth the exclusive remedies of the claimer for all claims based on a defect in or nonconformity of the Product, whether the defect or nonconformity arises before or during the warranty period, and whether a claim, however instituted, is based on contract, indemnity, warranty, tort (including negligence and strict liability), or otherwise.

**YHI'S LIABILITY FOR ANY BREACH OF THE WARRANTY IS LIMITED AS SET FORTH IN THE WARRANTY. THE WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS, IMPLIED OR STATUTORY INCLUDING, WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. UNDER NO CIRCUMSTANCES SHALL YHI BE SUBJECT TO ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL OR CONTINGENT DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO DAMAGES FOR LOST PROFITS OR GOODWILL.**

#### **BATTERY WARRANTY TABLE: [AU001-45643]**

Battery Series	Capacity rating	Region	Warranty Period
GP Series	All	Australia	12 MONTHS
GPL Series	< 50AH		12 MONTHS
	≥ 50AH		24 MONTHS
UPS Series	All		12 MONTHS
HR Series	All		12 MONTHS
HRL Series	< 200W		12 MONTHS
	≥ 200W		36 MONTHS
XHRL Series	≥ 200W		36 MONTHS
XPL Series	< 2200W		12 MONTHS
	≥ 2200W		36 MONTHS
XTV Series	< 50AH		12 MONTHS
	≥ 50AH		36 MONTHS
TPL Series	≥ 100AH		36 MONTHS
EVX Series	All		12 MONTHS
EVH Series	All		12 MONTHS

**Note:**

1. Warranty is void if evidence of compliance with terms and conditions of warranty cannot be provided to

YHI.

2. Warranty is conditional on site conditions being adhered to otherwise warranty is void.
3. For certain applications we might offer the pro-rata warranty, the calculation method as below:  
**7 Years\* Pro Rata Warranty Price = Current List Price\* X ( 1 - [ Number of Years of Unused Warranty] / [ Number of Years of Total Warranty] )**

Years after purchase	Customer pro rata price (ex. GST)		Example
			TPL1600
			\$736
0-3	Zero		0
4	0.4	<b>x List Price</b>	\$294.40
5	0.5	<b>x List Price</b>	\$368
6	0.6	<b>x List Price</b>	\$441.60
7	0.7	<b>x List Price</b>	\$515.20
8	0.8	<b>x List Price</b>	\$588.80
9	0.9	<b>x List Price</b>	\$662.40
10	1	<b>x List Price</b>	\$736

*\* The prices listed in the table above are for illustrative purposes only. Please confirm the current list price with your sales representative.*



**YHI POWER**  
Battery Power You Can Rely On

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